



INTEGRATED QUALITY CERTIFICATION PVT LTD



Integrated Quality Certification Private Limited

Platinum City, G/13/03, Site #02,
Next to CMTI, HMT Road, Yeshwanthpur Post,
Bangalore - 560022, Karnataka, India
Phone: +91-80-41172752, 41277353, 41280347
E-mail: iqccorporate@iqcglobal.com
www.iqcglobal.com

Integrated Quality Certification Private Limited was the first Indian CB to get accreditation from National Accreditation Board for Certification Bodies, India in 2003 and has been providing management system certification services to various economic sectors.

Integrated Quality Certification Private Limited, India and group companies, Integrated Quality Certification Private Limited (Inspection Division), India and IQC Global Engineering LLC (IQCGE), Abu Dhabi, United Arab Emirates, provide value added Management System Certification and Inspection services with Competence, Ethics, Integrity, Quality, Respect, Passion, Leadership, and Innovation to safeguard the interest of stake holder's asset, life, and environment, globally.

IQC Corporate profile:



Integrated Quality Certification Private Limited was established in 2003 for providing accredited, value added, independent and impartial management system certification services to various economic sectors. Integrated Quality Certification Private Limited is incorporated vide Corporate Identity number U74140KA2003PTC031851 dt. 23.04.2003 in Bengaluru, State of Karnataka, India in compliance with the local statutory requirement and is having registered office at: Platinum City, G/13/03, Site # 02, Next to CMTI, HMT Road, Yeshwantpur Post, Bengaluru - 560022, Karnataka, India Tel: +91(80)41172752,41277353,41280347, Mobile +916364672758 and Email: iqccorporate@iqcglobal.com Web site: www.iqcglobal.com



Integrated Quality Certification Private Limited (Inspection Division), is an IQC Group Company and registered in the city of Bengaluru. for providing independent, impartial, Third-Party Inspection, Expediting and Project QA-QC management services to Oil and Gas, Power, Engineering, and industrial projects and located at Platinum City, G/13/03, Site#02, Next to CMTI, HMT Road, Yeshwanthpur Post, Bengaluru- 560022, Karnataka, India; Tel: +91 8041142167; Mobile: +916364672758, Email: iqccorporate@iqcglobal.com and Website: www.iqcglobal.com. Integrated Quality Certification Private Limited (Inspection Division) is accredited to ISO 17020: 2012 as Type A Inspection Body by National Accreditation Board for Certification Bodies, India.

Integrated Quality Certification Private Limited (IQC) service profile Accredited management system certification services are built upon a foundation of vision, mission and core values which are realizable, measurable, understood and implemented by all of members with focus on enhancing customer satisfaction

A core group of competent professionals manage accredited, value added, independent and impartial management system certification services with focus on compliance to applicable requirements of international standards, accreditation body criteria, interested parties and enhancing customer satisfaction. Adequate infrastructure has been provided to manage the accredited management system certification services

IQC Corporate office, Bengaluru- Key Personnel

Mr. Udaya Shankar Arakere, Founder and Managing Director (md@iqcglobal.com)

Mrs. Sneha S. Bondal, Asst. General Manager, Finance & Admin (accounts@iqcglobal.com)

Mrs. Sasikala Ratnakar, Manager, Certification (cm@iqcglobal.com)

Ms. Samiksha Pande, Technical Manager, Management System Certification (tm@iqcglobal.com)

Ms. Jayalakshmi SM, Asst. Manager-Operations, ZED Certification (iqc.cmc@iqcglobal.com)

Management System

Certification service is synonymous with integrity, impartiality, transparency, and value addition. We have achieved recognition as a provider of quality and independent accredited management systems certification services in domestic and overseas market, by Compliance with applicable contractual standard, accreditation body and legal requirements and adaptability to changing context and certification criteria

Vision

To be a leader in providing ethical, impartial, reliable and confidence building certification services making a difference to the customers through members of our creative team of professionals and make known the importance of Management System Certification to customers and enable their sustainable business performance



Mission

Certification services are based on a foundation of uncompromising ethics, value systems, respecting statutory regulations, accreditation requirements, interested parties, integrity, knowledge, and honesty in all business strategies. Focus on enhancing the skill of our creative members to treat interested parties with respect and dignity and realize envisaged mission.

Core Values

- a. Non-discriminatory
 - b. Risk based approach to development and implementation of processes.
 - c. No conflict of interest in certification service delivery
 - d. Corrective actions leading to strong policy and procedures
 - e. Continual improvement
 - f. Encourage team work and members participation
 - g. Self-managed and efficient operations
 - h. Transparency in communication
 - i. Confidentiality, accountability and succession planning
-
- b. Joint Accreditation System of Australia and New Zealand (JASANZ) for: Quality Management Systems (ISO9001), Environmental Management Systems (ISO 14001), Occupational Health Safety Management Systems (ISO 45001), Food Safety Management Systems (ISO22000), Information Security Management Systems (ISO 27001). Medical Devices-Quality Management System (ISO13485)

IQC is accredited by:

- a. Certification Bodies (NABCB), India for: Quality Management Systems (QMS-ISO 9001), Environmental Management Systems (ISO 14001) and Educational Organisation Management System (ISO 21001)



National Accreditation Board for Certification Bodies and Joint Accreditation System of Australia and New Zealand are signatories to International Accreditation Forum (IAF), APAC Multilateral Recognition Arrangement for global acceptance of certificates issued by Integrated Quality Certification Private Limited. Accreditation status can be obtained in National Accreditation Board for Certification Bodies, India website, <https://nabcb.qci.org.in/> and Joint Accreditation System of Australia and New Zealand JASANZ website <http://www.jas-anz.com.au/>

Integrated Quality Certification Private Limited-service profile.

Integrated Quality Certification Private Limited provides accredited management system certification services covering a wide range of economic sectors complying with applicable accreditation criteria. IQC provides a wide range of accredited certification services to legally registered organizations without discrimination

Provides IQC certification for management systems for economic sectors where IQC is not accredited under NABCB or JASANZ for respective schemes.





Training

IQC provides Open House training on Management System for the benefit of its customer to share the knowledge. These trainings are provided with the vision of enhancing awareness within the organizations to effectively implement the management systems and improve performance.

IQC conducts Awareness and Internal Auditor programme in Quality, Environment, Occupational Health & Safety, Education, Food Safety, Energy management systems, Fire Safety Compliance / Human Safety Compliance, IATF 16949, HACCP, ISO 30000, ISO 27000 ISMS, QA & QC related topics, HR and soft skills which are of Open House type without any conflict of interest.

For participation in the training programs, e-mail us at igccorporate@iqcglobal.com / igc.cmc@iqcglobal.com or call us at +91- 6364672758, 80-41277353 or +91-80-41172752

Approach to Zero Defect Zero Effect (ZED) certification Integrated Quality Certification Private Limited is an empanelled agency for providing ZED certification

Zero Defect Zero Effect is the vision of Government of India with focus on a society friendly environment and achieving a sustainable future with a strong foundation for creating awareness and encouraging Micro, Small & Medium Enterprises.

Zero defects is a way of thinking and doing that reinforces the notion that defects are not acceptable, and that everyone should "do things right the first time." The basic philosophy of zero defects is that one can increase revenue by eliminating the cost of rework and failure.

Key strategies to achieve Zero Defect includes understanding customer requirements, establishing stringent quality standards, planning for continual improvement through feedback loops, planned audits, and employee training.

Zero Defect Zero Effect" slogan means the adaptation of an efficient technology by MSMEs that causes no defects in the products and no adverse effect on the environment Achieving Zero Defects and 100% Delivery is a commitment of management by proactive approach, creating quality improvement teams, Monitor progress and Measure quality efforts of MSMEs.

Sustainable (ZED) Certification is an extensive drive to create awareness amongst MSMEs about Zero Defect Zero Effect (ZED) practices and motivate & incentivize them for ZED Certification while also encouraging them to become MSME Champions. Through the journey of ZED Certification, MSMEs can reduce wastage substantially, increase productivity, enhance environmental consciousness, save energy, optimally use natural resources, expand the market opportunities, etc. MSMEs will also be motivated to adopt best practices in work culture, standardization of products, processes, systems etc. in order to enhance their global competitiveness and sustainability. The ZED Certification aims at enhancing the competitiveness of an MSME through assessment, handholding, managerial and technological intervention etc., hence it is not just a Certification.

Eligibility

All MSMEs registered with the UDYAM registration portal (of the Ministry of MSME) will be eligible to participate in MSME Sustainable (ZED) Certification and avail related benefits/incentives.

ZED Certification Levels

MSME Sustainable (ZED) Certification can be attained in THREE Levels after registering and taking the ZED Pledge:

ZED Pledge

- Certification Level 1: BRONZE
- Certification Level 2: SILVER
- Certification Level 3: GOLD

1. Every MSME that embarks on the journey of ZED will have to take a “ZED Pledge” before applying for a ZED Certification Level (Bronze, Silver, Gold).
2. Certification on WASH Standard & other capacity building measures through MSME KAWACH will be available to MSMEs immediately after taking ZED Pledge.
3. After taking the ZED Pledge, the MSME can apply for any Certification Level if it feels that it can fulfil the requirements mentioned in each level. The intent of taking a ZED Pledge is to take a “pre-commitment” or a solemn promise by MSMEs to uphold the values of Zero Defect Zero Effect in their practices and to urge them to move ahead on the journey of ZED.

For more information on the scheme, please visit the following website [ZED | Zero Defect Zero Effect \(msme.gov.in\)](https://www.msme.gov.in) Interested MSME Organizations interested for ZED certification, contact following responsible personnel of Integrated Quality Certification Private Limited:

Ms. Jayalakshmi (iqc.cmc@iqcglobal.com), Certification and Marketing coordinator

Service locations

Management System certification services are provided in domestic and overseas locations through business associates by having an agreed Memorandum of Understanding / Framework agreement. All business locations as detailed below are operating as non- critical locations with contract review, auditor qualification, audit planning, review of audit report for certification decision and issue certificate of compliance being from registered office at Bengaluru, India.

Provides management system services to domestic and overseas customers through local offices and competent auditors with knowledge of local language and applicable statutory and regulatory requirements. All auditors are qualified as per the competence requirements of ISO 17021(Latest edition) applicable parts for and accreditation criteria.

Why chose Integrated Quality Certification Private Limited as your certification partner?

- a. Effective communication and response
- b. Coordinating offices across India and Overseas. Wealth of knowledge and vision to develop knowledge partnership
- c. Auditors possessing wide range of industrial and audit experiences
- d. Value added audits for performance improvement of the organization
- e. Accredited by NABCB, JASANZ, who are signatories to IAF-MLA and APAC for

global recognition of certificates issued to clients

We look forward to provide our impartial and integrated management system certification services.

Certification process of Integrated Quality Certification Private Limited

- Initial client inquiry and completion of Client Information for Certification (CIC) by client
- Review completed CIC submitted by client and submit proposal, if the inquiry is within the scope of accredited services
- Subject to acceptance of proposal, client to sign certification agreement
- Issue a unique contract number and Inform client and submit Certification process initiation document
- Client to inform the schedule for certification audit
- Plan for stage I audit and submit report along with concern(s), if any
- Client to confirm completion of required action(s) on Stage I concern (s)and submit for review and also inform schedule for Stage II audit
- Plan for Stage II audit, forward audit documents and complete the audit
- Lead auditor to submit completed audit documents to coordinator
- Complete review of submitted audit pack by Certification Decision Committee (CDC) and recommend for issue of certificate of compliance or otherwise.
- Subject to submission of requested CDC Clarifications, issue Certificate of Compliance, valid for 3years.
- Update the certification directory with client details and also update accreditation body portal as required.
- IQC maintains client's certification status valid through conducting planned surveillance audits and recertification audits.

IQC domestic and overseas business locations

Domestic Locations

Baroda

M/s. Transworld Verification Services
Mr. Nirmitt Doshi
M: +91. 98240 32594
Email: iqcbrd@iqcglobal.com

Daman

M/s. IQC Verification Services
Mr. Umar Ansari
M: +91.99985 31122
Email: iqcvvs@iqcglobal.com

Kolkata

M/s. Management System Certification Services
Mr. Arunava Ghosh
M: +91.94330 14073
Tel: +91.33.24611007 Email: iqceast@gmail.com

Overseas Locations

Australia

M/s. IQC Certification Services Australia Pty
Ltd Mrs. Prathima Baleri
M: +61.450.737576
Email: sam@iqcglobal.com

Bangladesh

M/s. ITC International Limited
Lt Cdr Foisal Mehdi
M: +6591676593, +8801819380799
Email: foisalmehdi.itc@gmail.com

Iran

M/s. Zhik System Co.,
Mr. Yasin Ramin ,M: +98.91217 76069
Email: yasin.ramin@gmail.com

Indonesia

M/s. PT IQC Sertifikasi Indonesia
Mr. Muhammad Faiz Nasshor
M: +62.822.9887
Email: info.iqc.indonesia@gmail.com

Jordan

Tamara Muneer Shahin & Partner Co,
Floor No. 02, Basin Number 03,
Lot Number 968,
AL-Muqabalain, Amman, Jordan,
Email: tamarashaheen91@gmail.com
Email: shatha.tarawenah@yahoo.com

Japan

World in Motion, LLC
Mobile: +81 (0)90 3594 3285
Email: satoshi.yamaguchi@wimcert.com
#202, Daichi Bldg., 2-8-5 Nishiasakusa,
Taito-ku, Tokyo, 111 -0035, Japan

Myanmar

M/s. IQC Global Engineering Myanmar
Company Ltd
Mr. Thu Ya Mon , M: +95. 95090562
Email: iqcmyanmar@gmail.com

Malaysia

IQC South East Asia Certification
Dr. Lee
M: +601.9452.0198: Tel.: +604.548.9690
Email: drleecg@gmail.com

New Zealand

M/s Quality Mark Limited
Mr. Ajay Patel
M: +61.401 356 533
Email: bd.nz@iqcglobal.com

Peru

IQC - Peru
Mr. Braulio Cesar Gonzáles Enriquez
M: +51956798868
Email: administracion@iqcperu.com

Republic of Yemen

Dev. Quality

Thabet Abou-Shaar Building, S45, Zubayri
Street, Sana'a, Yemen

Mobil: +967-737789982

Email: md@devsquality.com

Website: www.devsquality.com

Sri Lanka

M/s. Quality Certification (International)

S Private Ltd

Mrs. Mangalika D'silva, M: +94. 71226 7430

Email: bd.srilanka@iqcglobal.com

Vietnam

M/s. IQC Vietnam Company Ltd

Ms. Nguyen Thanh Van, M: +84.9032 67882

Email: iqcvietnam@iqcglobal.com /

info.iqcglobal@gmail.com

Ecuador

IQC - Ecuador S.A.C

PSJE. El Jardin Y 6 Diciembre Quito